

HEARING OFFICER RESUME

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HOWARD J. KAPLAN, ESQ.

Hearing Officer, New York

Howard J. Kaplan, Esq. brings a unique perspective to the ADR arena having had the benefit of working in both a corporate and legal role for a major insurance company. In turn, this has resulted in the development of many positive working relationships with the plaintiff's bar throughout the years. He is well known by the majority of the plaintiff firms in the NY Metro area and most significantly, is well respected by them for his ability to fairly evaluate and settle cases.

Mr. Kaplan has held various roles within the Progressive Insurance Company House Counsel organization over the years. They include founding New York attorney of record, regional managing attorney overseeing New York, Connecticut and Rhode Island House Counsel offices, national House Counsel training/risk manager and large loss managing attorney for downstate high risk cases. He is currently the senior trial attorney in downstate New York responsible for litigating high exposure cases. Mr. Kaplan has lectured nationally on trial and negotiations skills. As a litigator, he has handled trials in every court located in the NY Metro area and Westchester, Orange, Rockland, Dutchess and Putnam Counties.

Howard Kaplan has garnered a reputation amongst his peers –both defense and plaintiff attorneys-for his fair valuation of claims and in depth medical knowledge. He has participated in hundreds of arbitrations and mediations over the years, and is an avid supporter of the ADR process which he views as an effective method of quickly and cost effectively moving cases to resolution. As a mediator/arbitrator, he has a keen ability to bring parties together based on his years of experience as a trial attorney and negotiator.

In 2019, for the fifth year in a row, Mr. Kaplan was voted a Top Ten Arbitrator in New York State by the New York Law Journal Best Of Survey. He is available to arbitrate or mediate cases throughout the New York Metro area.

AREAS of EXPERIENCE

Insurance

Negligence

- Premises LliabilityProduct Liability
- Legal Ethics
- Torts
- Personal Injury

LECTURES and PUBLICATIONS

- Author, The Post-Covid World of Litigation A Personal Observation, Law.com, 2021
- Author, Thoughts on ADR in the Face of the Covid-19 Pandemic A Neutral's Perspective, New York Law Journal, 2020
- Author, 3 Key Components for a Successful Trial or Arbitration: Preparation, Anticipation, Execution, New York Law Journal, 2018
- Speaker/Panel Member, *Alternative Dispute Resolution: A Guide to Mediation and Arbitration* presented to the Korean American Lawyers Association of Greater New York (KALAGNY), 2016
- Author, The Nuts and Bolts of a Successful Arbitration Experience, New York Law Journal Arbitration Special Report, 2016

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Additional Locations: Manhattan, Brooklyn, Staten Island, Westchester and Buffalo



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- Speaker/Panel Member, Mediation and Arbitration: Best Practices and Tips, sponsored by the Queens County Bar Association, 2016
- Speaker/Panel Member, Alternative Dispute Resolution: A Guide to Mediation and Arbitration, 2016

HONORS and AWARDS

- New York Law Journal Best Of Survey 2019, Top Ten Best Individual Arbitrator Category
- New York Law Journal Reader Rankings Survey 2018, Top Ten Best Individual Arbitrator Category
- New York Law Journal Reader Rankings Survey 2017, Top Ten Best Individual Arbitrator Category
- New York Law Journal Reader Rankings Survey 2016, Top Ten Best Individual Arbitrator Category
- New York Law Journal Reader Rankings Survey 2015, Top Ten Best Individual Arbitrator Category

LEGAL EXPERIENCE

- Partner, Carman Callahan & Ingham, LLP, 2018 Present
- Founding Managing Attorney, Progressive Casualty Insurance Company, 1988 2018
- Progressive Casualty Insurance Company, 1988 present
- Prudential Property and Casualty Insurance Company, 1986 1988
- Assistant District Attorney, Office of the District Attorney, Bronx Co., 1981 1985

PROFESSIONAL LICENSES and ADMISSIONS

New York State Bar

PROFESSIONAL AFFILIATIONS and ASSOCIATIONS

- New York State Bar Association
- New York Trial Lawyers Association
- Westchester Bar Association
- American Trial Lawyers Association

EDUCATION

- Pace University School of Law, J.D., 1981
- St. John's University, B.S., magna cum laude, 1978